

# Nakhwa Coffee Club

Premium Saudi coffee, delivered with pride

ECO 506 MBA Group Project  
Managerial Economics | Al Yamamah University  
Instructor: Dr.  
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# Business concept

For-profit premium coffee brand in Riyadh

- Product: premium roasted coffee beans in 250g packages
- Service: monthly subscription with delivery, flexible roast selection and loyalty benefits
- Complementarity: the product creates taste experience; the service creates recurring revenue

**Riyadh**

Main city

**250g**

Core package

**Hypothetical**

Business status

# Product and subscription service

Two related outputs as required by the project guidelines



- Medium roast, dark roast, Saudi-style blend, single-origin Arabica and seasonal blend
- Subscription includes one or two packages, delivery, discounts, brewing recommendations and pause option
- Simple logo concept: coffee-bean rosette inspired by Saudi geometric patterns

# Target market and business model

Premium positioning with recurring revenue

- Young professionals and office employees
- Coffee enthusiasts and households
- Gift buyers and students with sufficient disposable income
- Revenue model = package sales + monthly subscription fees

**SAR 50**

Package price

**SAR 120**

Subscription

**420**

Subscribers

# Accounting and economic profit

Chapter 1 application

**SAR 125,400**

Total revenue

**SAR 30,800**

Accounting profit

**SAR 12,300**

Economic profit

| Item            | SAR    |
|-----------------|--------|
| Explicit costs  | 94,600 |
| Implicit costs  | 18,500 |
| Economic profit | 12,300 |

- Accounting profit excludes opportunity costs
- Economic profit subtracts explicit and implicit costs
- Positive economic profit means the project covers opportunity costs

# Porter's five forces

Sustainable profitability assessment

| Force          | Intensity | Main response                   |
|----------------|-----------|---------------------------------|
| Rivalry        | High      | Differentiate and build loyalty |
| New entrants   | Moderate  | Brand and retention             |
| Buyer power    | High      | Flexible plans                  |
| Supplier power | Moderate  | Multiple suppliers              |
| Substitutes    | High      | Freshness and experience        |

- The strongest pressure comes from rivals, buyers and substitutes
- Profit sustainability depends on differentiation, retention and cost control
- Subscription data helps reduce switching and improves repeat purchase

# Demand and supply factors

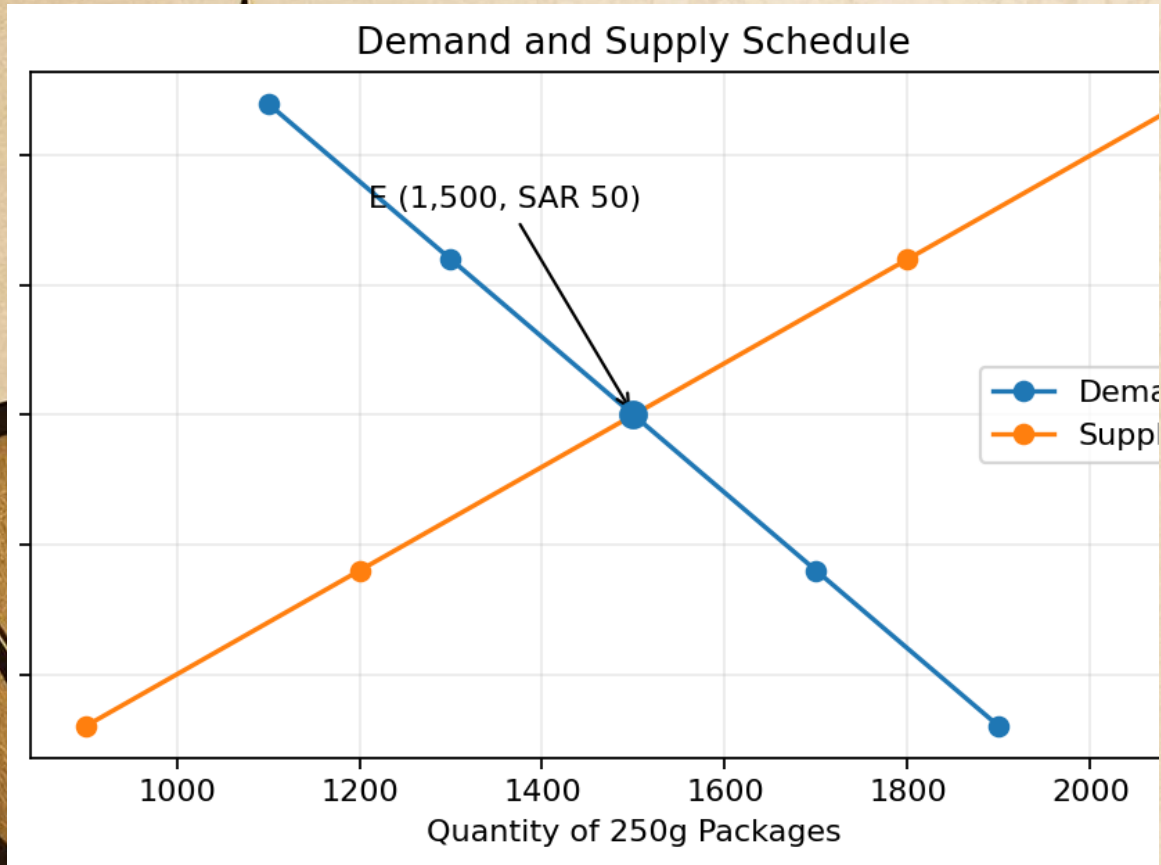
Chapter 2 application to 250g package

- Demand shifts: income, tastes, substitute prices, advertising, seasonality and brand reputation
- Movement along demand curve occurs only when the package price changes
- Supply shifts: bean price, labour, packaging, technology, delivery cost, regulation and imported input availability



# Market equilibrium

Demand and supply schedule



**SAR 50**

Equilibrium price

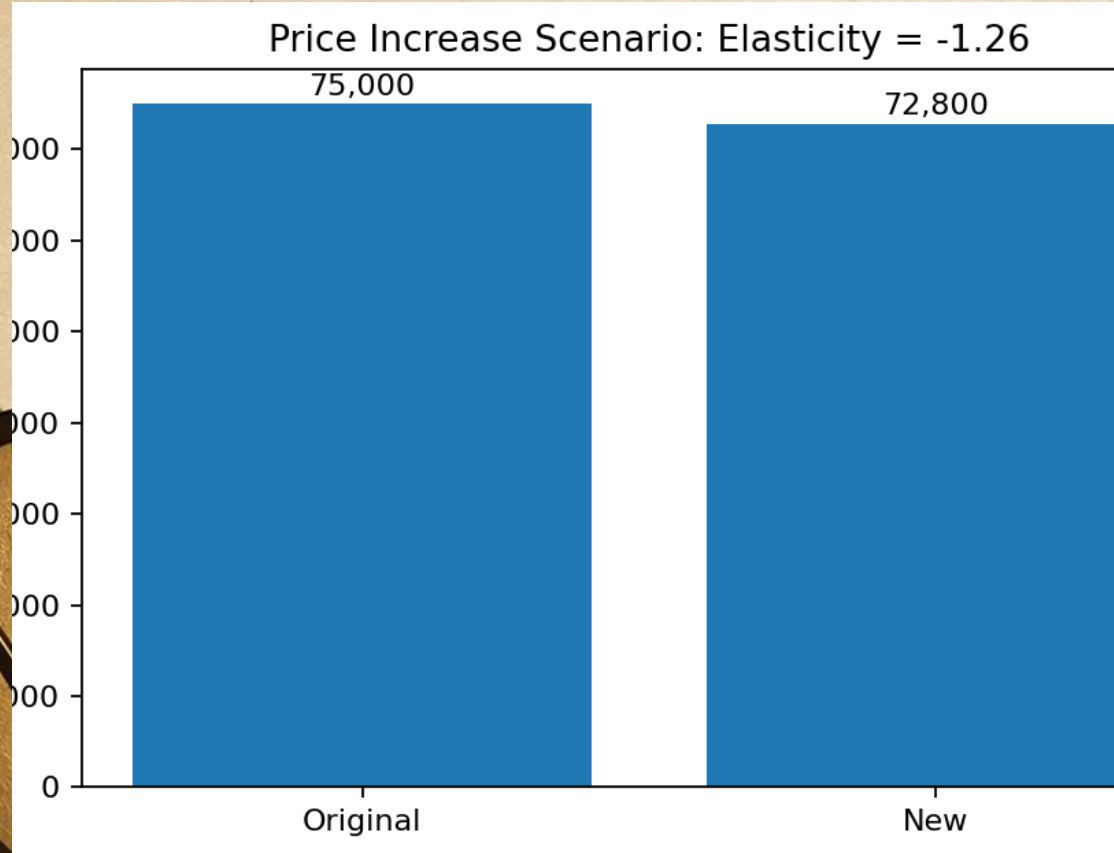
**1,500**

Equilibrium Q

- At SAR 44: excess demand pushes price upward
- At SAR 56: excess supply pushes price downward
- Market mechanism restores equilibrium

# Price elasticity and revenue

Chapter 3 arc elasticity



**-1.26**

Elasticity

**SAR 75,000**

TR before

**SAR 72,800**

TR after

**Revenue-ineffective**

Decision

- Negative sign reflects the demand law
- Absolute value exceeds 1, so demand is elastic
- Revenue falls after broad price increase

# Cross-price elasticity

Relationship with competing premium coffee

**52 to 58**

Competitor price

**1,500 to 1,600**

Our demand

**+0.59**

Cross elasticity

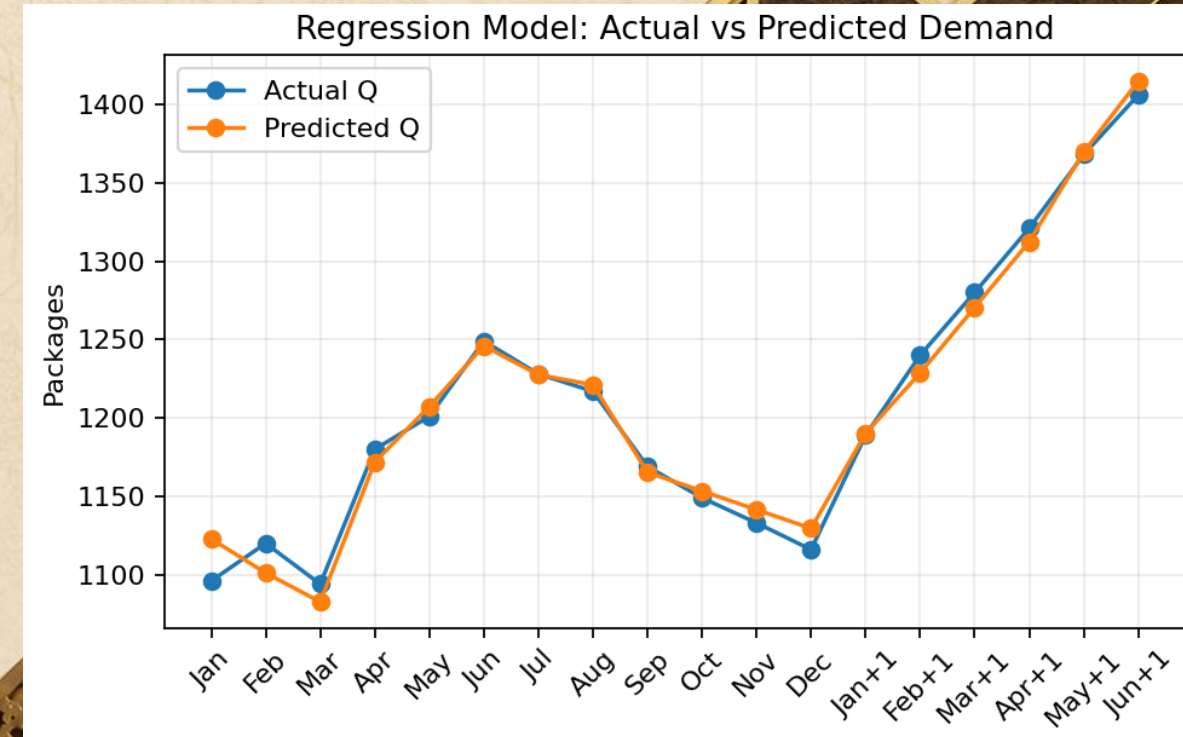
- Positive value means substitute goods
- Moderate strength: customers switch, but brand differentiation still matters
- Managerial response: monitor competitor pricing and use loyalty benefits

# Regression model

Demand equation with four explanatory variables

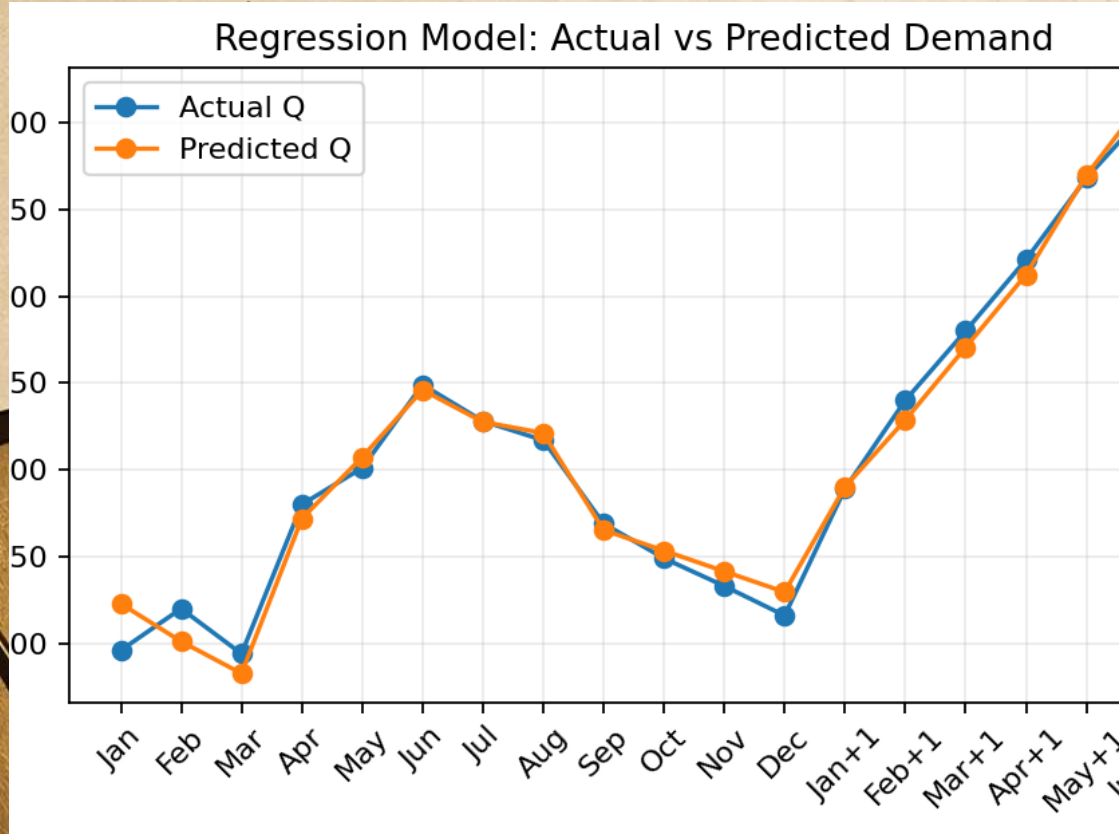
$$Q = b_0 + b_1(\text{Own Price}) + b_2(\text{Income}) + b_3(\text{Competitor Price}) + b_4(\text{Advertising})$$

- Dependent variable: monthly package demand
- Own price should have a negative coefficient
- Income, competitor price and advertising should have positive coefficients
- Dataset: 18 monthly observations



# Regression results

Managerial interpretation



**0.981**

R-squared

**0.975**

Adj. R-squared

**168.1**

F-stat

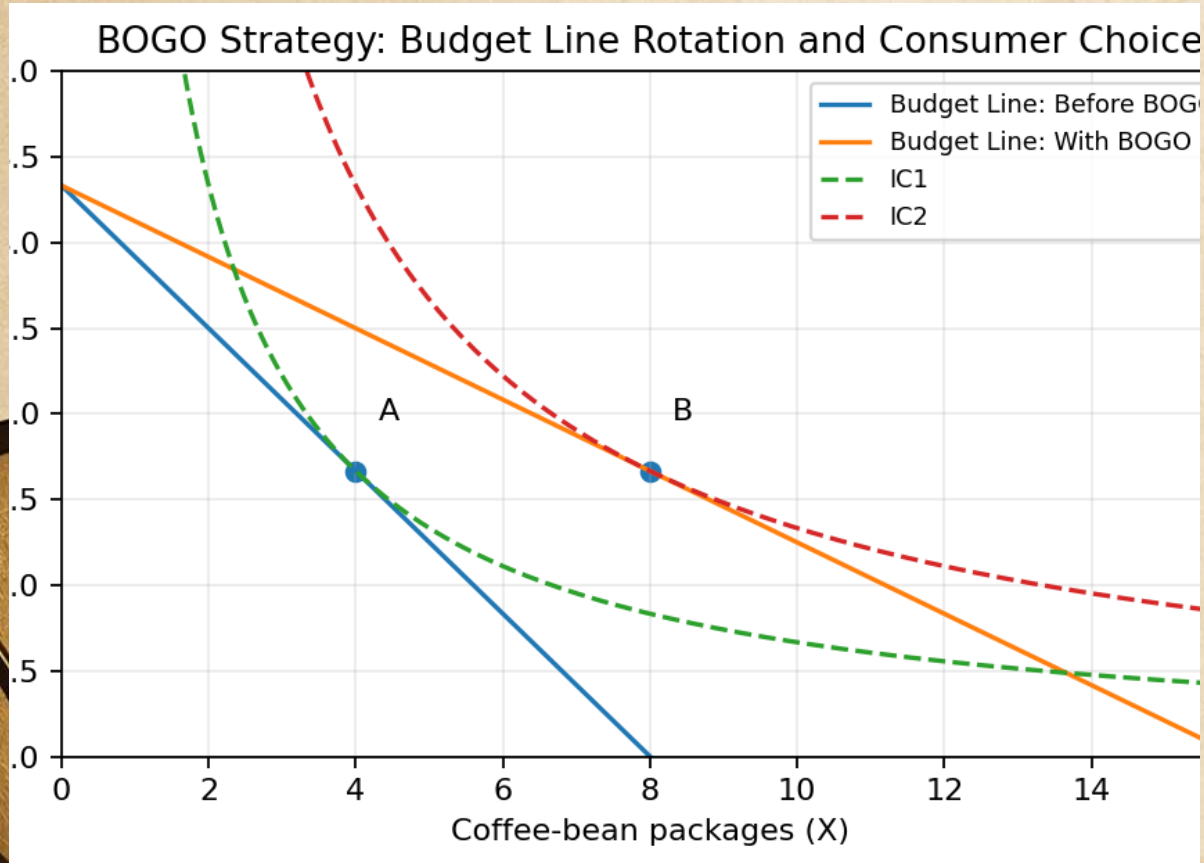
**Expected**

Sign

- Higher own price reduces demand
- Higher income, competitor price and advertising increase demand
- Use the model monthly; do not treat it as real market evidence

# BOGO consumer behaviour

Chapter 4: budget line and indifference curves



4.0 X

Before BOGO

8.0 X

With BOGO

- Effective coffee price falls from SAR 50 to SAR 25
- Budget line rotates outward for coffee packages
- Consumer moves to higher indifference curve

# BOGO financial effect

Promotion should be selective

**300**

Units before

**520**

Units after

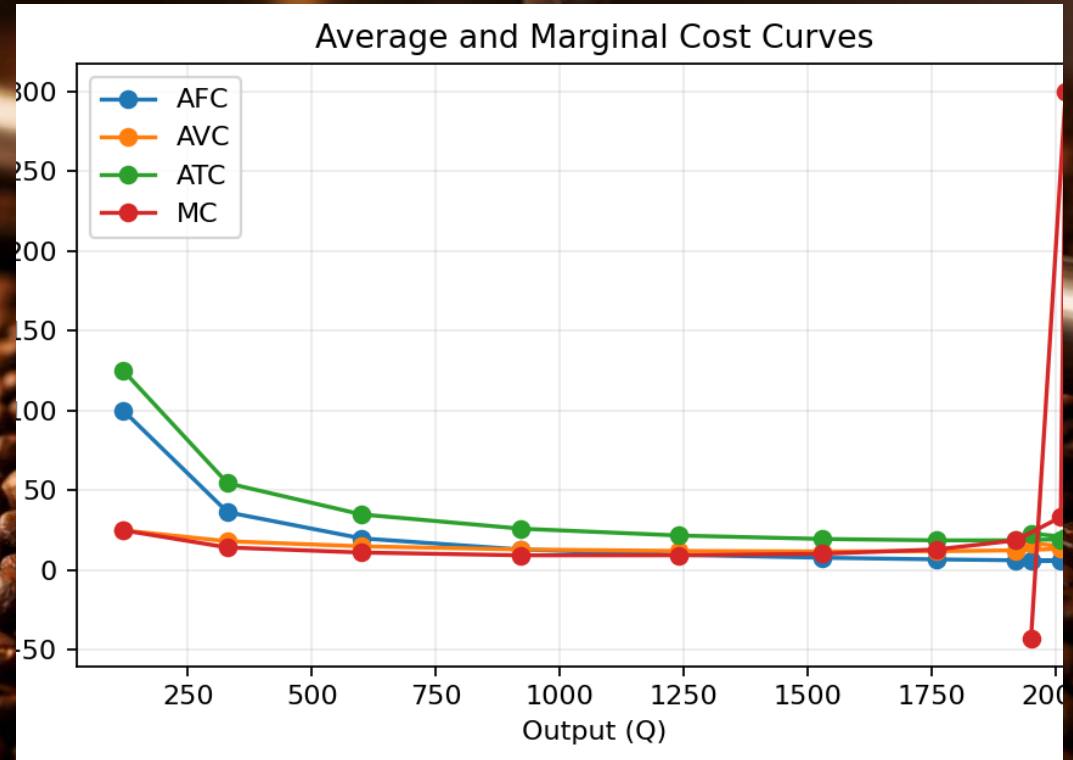
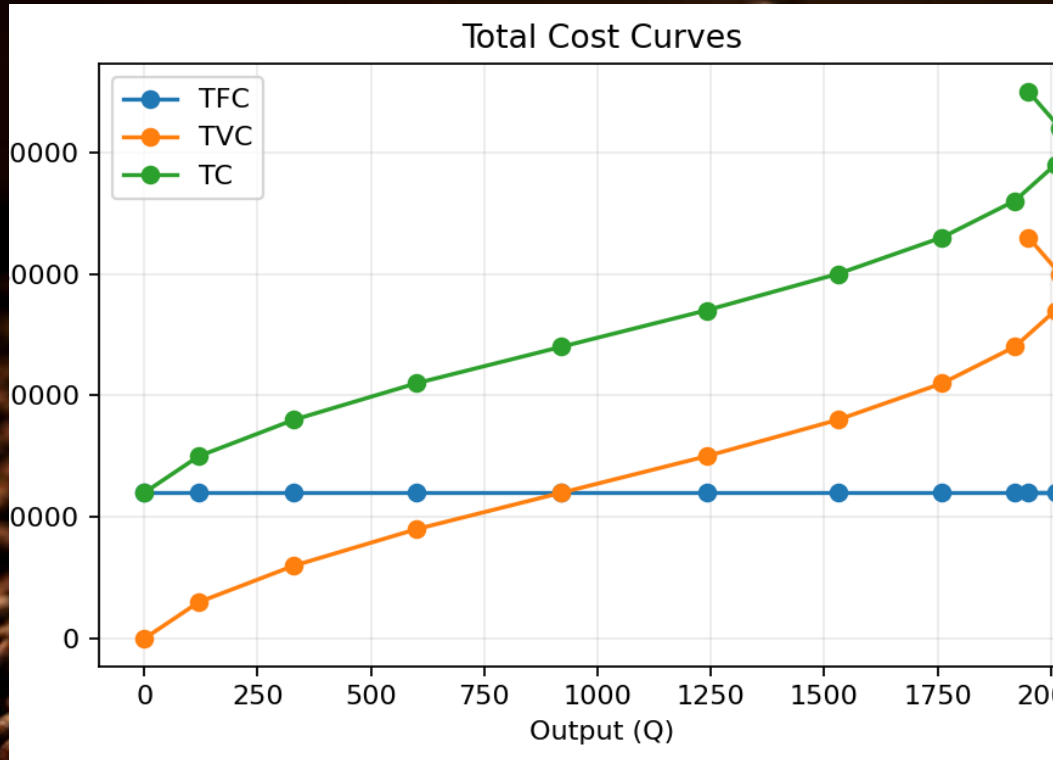
**SAR 2,600**

Contribution

- BOGO increases trial and physical sales
- The campaign remains positive only because variable cost is controlled
- Too frequent use can damage premium positioning

# Production and cost analysis

Chapter 5: total, average and marginal costs



- Fixed capital: 2 units at SAR 6,000 each
- Labour: SAR 3,000 per worker
- Efficient range occurs before negative marginal returns

# Economies of scope and sunk costs

Joint operation of product and subscription

**SAR 49k**

C(beans)

**SAR 35k**

C(subscription)

**SAR 76.5k**

C(joint)

**9.8%**

Scope

- Shared roasting, packaging, website and delivery capacity reduce cost
- Cost complementarity: joint package MC falls from SAR 24 to SAR 21
- Sunk costs: brand design, website, equipment installation and initial marketing

# Market structure

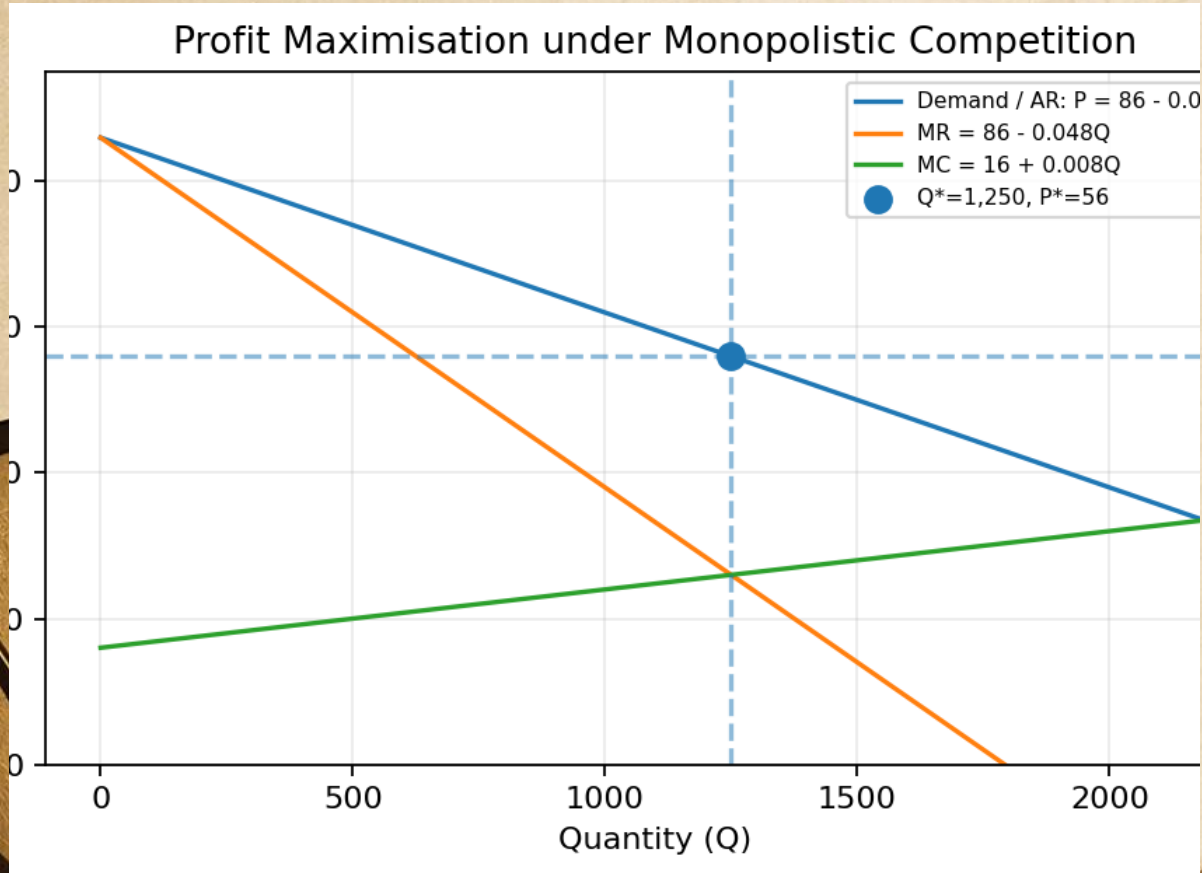
Chapter 6 identification

- Selected structure: monopolistic competition
- Many sellers and substitutes exist
- Differentiation through roast quality, Saudi-inspired brand, packaging and subscription experience
- The firm has some pricing discretion, but demand remains elastic



# Profit maximisation

MR = MC



**1,250**

$Q^*$

**SAR 56**

$P^*$

**SAR 19,750**

Economic profit

- Inverse demand:  $P = 86 - 0.024Q$
- Cost:  $C = 24,000 + 16Q + 0.004Q^2$
- At  $Q^*$ , marginal revenue equals marginal cost

# Integrated recommendations

Managerial decisions from the full analysis

- Keep base price near SAR 50; test SAR 56 only for premium bundles
- Prioritise subscription retention and customer data
- Use BOGO selectively for acquisition, not as a permanent discount
- Diversify suppliers and monitor input costs
- Update the regression monthly using Excel



# Conclusion and Questions

Nakhwa Coffee Club can be profitable under the educational assumptions if it controls costs, uses targeted promotions, builds subscription retention, and chooses prices based on demand and marginal analysis.

**SAR 12,300**

Base economic profit

**1,250 / SAR 56**

$Q^* / P^*$

**Differentiation**

Main strategy

Selected references: ECO 506 lecture chapters; Saudi ZATCA VAT; Ministry of Commerce E-Commerce Law; SFDA food clearance guidance; HRSD Saudization information.